

	Title	QUALITY POLICY
	Identification Number	PSL/POL/01
	Issue Date	30/11/2020
	Revision Number	02

Pharma Sourcing Ltd (PSL) is committed to supplying quality medical equipment and offer quality pharmaceutical services to its customers while complying with relevant national and International standards.

We have committed ourselves to operate a Quality Management System (QMS) satisfying the requirements of US ISO 9001: 2015 and to continually update and improve the system through this Quality Policy. This Policy shall be reviewed every one year, updated and amended if necessary. All personnel understand the requirements of this Quality Policy and abide with the contents herein.

Furthermore, the management is committed to:

1. The enhancement of customer satisfaction and consistently meeting or exceeding our customer's expectations of the quality of products and services.
2. Timely supply and delivery of products and services to meet our customer's requirements.
3. Continual improvement of our quality processes and systems so that they comply with US ISO 9001:2015 requirements and other statutory and regulatory requirements.
4. Implementing quality into the entire medical equipment sourcing and delivery process to attain zero defects.
5. Establishing a culture where quality is the responsibility and objective of every employee.
6. Training and developing employees to improve the quality of service in the sourcing, supply of medical equipment and selling of drugs/medicines.
7. Ensuring that all staff and sub-contractors comply with the QMS.
8. Monitor the achievement of quality objectives at Management Review Meetings and internally auditing results to monitor and measure the processes and the effectiveness of the QMS.
9. The Organisation complies with all Ugandan legislation and regulations specifically related to its business activities.

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 Managing Director
 (Pharma Sourcing Ltd)

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 Date and Stamp: